

Claim Scenarios

Travel Agent & Tour Operator

Legal expenses: \$178,821

A client slipped and fell on a slippery shower tent floor while on a safari. She sued her tour operator. Though our insured won in court, the matter took several years to resolve.

Claim payment: \$325,000.

While on a fishing trip in the Caribbean a rogue wave capsized the boat killing three of the four people on board. The deceased's estate filed suit.

Claim payment: \$100,027.

While booking an annual hotel contract for an airline crew, the travel agent listed the incorrect start date, resulting in higher room costs for the airline for a one-month period.

Claim payment: \$105,605.

A group of clients who had booked a weekend ski trip alleged the hotel staff and some of the tour operator's staff made disparaging, discriminatory remarks about their group.

Claim payment: \$5,070

An agent advised a client he would need a birth certificate to travel, and assumed they would secure a copy, but they failed to do so. The client sued for the cost of his airfare and the cruise line. .

Claim payment: \$6,746

A student tour participant hung clothes from a hotel room's sprinkler head causing the hotel's sprinkler system to go off damaging several rooms.

Contact Us

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